# **MISSION**

Victim / Witness Services offers compassionate support and resources to victims, witnesses, and survivors of crime and crisis.

## **VISION**

We envision Victim / Witness Services for Coconino County as leaders in providing responsive, relevant, high-quality advocacy for victims of crime in Coconino County.

# **DONATE**

Donations, small and large, will make a difference in a victim's life. Support VWS by donating your old cell phones, attending VWS fund raising events, providing gift/gas/grocery cards and making monetary donations. To donate, please visit our website at www.vwscoconino.org and click on donate now or send your contributions to our VWS office at: 201 E. Birch Avenue, Suite 4, Flagstaff, AZ 86001.





Victim/Witness Services for Coconino County

201 E. Birch Avenue, Suite 4 Flagstaff, AZ 86001 Phone: (928) 679.7770 Fax: (928) 214-8775

www.vwscoconino.org

Hours of operation: Monday - Friday 8 a.m. - 5 p.m.

After hours: Call Flagstaff P.D. at (928) 774-1414 and request a Victim/Witness Advocate.









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### ADVOCACY PROGRAM

Victim advocates provide a multitude of services to help victims and witnesses recover from the trauma of crime and to guide them through the criminal justice system.

## Some of the services offered:

- Court escort for victims and their families
- Transportation to and from court
- Referrals for emergency shelter
- Referrals for emergency food or clothing
- Employer mediation
- Services are provided to any individual or group that is a victim of crime in Coconino County.

Advocates are available for the initial crisis response through the investigation and the entire judicial process from initial appearance to sentencing. They assist in keeping the victim updated, explaining what happens at each step of the process, advocating for what the victim wants, attending court appearances with the victim or on their behalf, and assisting the victim with meeting personal needs through community referrals.

# VICTIMS ADVOCATE VOLUNTEER PROGRAM

Immediate crisis intervention and emergency services are provided to victims of crime twenty four hours a day, seven days a week.

Victim/Witness Services is always seeking new Victim Advocate Volunteers for our Crisis Response Team. Our volunteers participate in a 20 hour training which covers crisis response, protocols, and preparation for responding on-scene to victims in crisis.

Internships opportunities are available.





#### **EMERGENCY PHONES**

Cell phones are an essential component of safety planning for domestic violence victims. Cell phones are provided for free to allow victims without access to a telephone to reach 9-1-1 in an emergency.

# PETS, TOO!

Pets, Too! allows individuals who are fleeing a domestic violence situation and relocating to shelter to temporarily place their cherished pet in a local, safe haven.

## **OUTREACH PROGRAMS**

Advocates travel county-wide to ensure availability of direct services to victims outside of Flagstaff.

## **PUBLIC AWARENESS**

Prevention education and training to the public and private sectors are available. The DUI and the DV impact panels were designed to offer ideas for change and present information to offenders about how their behavior affects others.

# **COMPENSATION PROGRAM**

The Crime Victims Compensation Program assists victims of crime with out of pocket expenses that are a direct result of a crime. The Compensation Program is a payer of last resort. Compensation can cover medical costs, counseling, funeral expenses, and lost wages. For more visit: www.vwscoconino.org/crime-victim-compensation program