

## **Library Board Meeting Minutes for February 4, 2021**

### **I. Called to order at by Dorothy Renstrom**

### **II. Members present:**

Dave Browning  
Kim Hensley-Owens  
Dorothy Renstrom  
Catherine Moor  
Harriet Young

### **Other staff present:**

Jared Tolman, Library Director  
Richard Tutwiler, Deputy Library Director of City Services (Interim)  
Mark Cesare, IT Manager  
Emily Cain, Administrative Specialist

### **Others present:**

Naomi Yazzie-Sloan, Coconino County

### **III. Recommended Protocol for Members and Other Participants in the Virtual Meeting:** cameras and mics turned off; use the raise your hand feature in Teams to speak; utilize the chat and the staff liaison will monitor the chat

### **IV. Public participation:** Naomi from the county joins us as the Coconino County board liaison.

### **V. Approval of minutes from January 2021-** Minutes approved with no changes needed.

### **VI. Election of a new Library Board Chairperson** – No volunteers at this time. Dave is willing to act as an alternate but can't commit to the full chairperson. The board voted to elect Dave Browning vice-chair/alternate.

## **VII. Reports:**

### **Library Director's Report-Jared Tolman**

- a. Reviewing the links Jared sent out prior to the meeting: The Library currently has several resources for e-content. Overdrive (e-book, audio books), Libby (the other side to Overdrive, program to check out e-materials on tablets, phones, etc.), Hoopla (new, e-books, audio books, digital movies, TV shows, comics and more), SOLR (county-sharing resource, can share info from other libraries in the same count to see if they have what patrons are looking for). Because we have so many resources, we want patrons to be able to search one time and have the search scan all of our resources at once. We got a new catalog in January, and it allows us to search across 4 platforms, Overdrive, Libby, Hoopla, and RB Digital. There are 3 vendors that could provide better service-Libby/Overdrive, Cloud Library, and Axis 360. We also want to share e-resources with other libraries across the state, as this allows us to increase our available titles. Unfortunately with Axis 360, there are currently no other participating Arizona libraries. Cloud Library does have other Arizona libraries participating. Overdrive/Libby also has this feature, but you do have to go into each library to search for the individual content. A goal in the future is to set up our school libraries so they can have access to our resources as well. Catherine mentioned that she noticed the 10 libraries in Arizona that are with Cloud are all in the southern part of the state. Will we be able to keep Hoopla? Yes, we will be keeping Hoopla. (Worth mentioning: all physical content is shared through our Inter-Library Loan service, through our Reference department). The end goal is to simplify a patron finding the content they are looking for (in this case digitally). One search and it scans all the platforms we have, plus all the libraries we are affiliated with in the state of Arizona. Dorothy inquires about the cost. Our current vendor, Overdrive, is the most expensive option. Kim does not think it is a good idea to change. She does not want to lose what we have now and have a reduction in services. Overdrive is one of the most popular because they were around first, but there are other vendors that are up and coming that provide additional services. Is the benefit of these additional services what we are currently getting? Kim is firmly in favor of keeping Overdrive and thinks it serves us best. Catherine uses Hoopla, but also likes the Cloud Library. Board members request that Jared asks for presentations from the vendors. The board members would like more time to make this decision and hear from the

vendors. Heidi Hansen advises to take these thoughts and have Overdrive do a presentation. It's possible we could have each vendor give a short tutorial and/or presentation. On the agenda: commission to do an action to make the decision. Could make this an action item at another meeting. Richard Tutweiler- Overdrive is the baseline the majority of libraries are using. There is a level of familiarity there. Comparing it to Cloud Library and Axis 360 is an uphill battle to take the market share. Some of their back end features are intriguing. Axis 360 is owned by Baker and Taylor our biggest vendor for physical materials. Most of the staff want to stick with Overdrive.

- b. Mark Cesare- New Catalog. The migration went smoothly for the most part. IT and staff fixed the AMH sorters because they initially weren't reading the software so they couldn't sort materials properly. Some website links are broken but being are being fixed to direct people to the correct place. We are working diligently to iron out the kinks. Staff are focused on two things: day one things that need to work, and other features we can build out later. Now we are working on those new features since the migration is done. Catherine shares that she really likes the reading history feature.

**VIII. Action items-N/A-** The board will take some time to make an educated decision in regards to the new software discussed during the Director's Report.

**IX. Informational items for board members- N/A**

**X. Agenda for future meetings-** Voting on a new chairperson for the Board. New members. Jared links discussion. Digital content stuff.

**Next board meeting is March 4, 2021 at 1:00pm**

**Adjourned at 2:01pm by Dorothy Renstrom**