



City of Flagstaff Water Services Division 2023 Reclaimed Water Hauler Information

The City currently provides Class A or better non-potable or reclaimed water. It is offered at two loadout stations in Flagstaff – 350 S. Babbitt Way outside the Rio de Flag Reclamation Plant near Sam’s Club and 2800 N. El Paso Flagstaff Road by the Wildcat Hill Wastewater Treatment Plant, about 2 miles east of the mall. Reclaimed water costs nearly half the price of potable water. **Please don’t use your potable water account or potable pin number at the reclaimed water loadout stations or you will receive a call from the city inquiring on that activity. You may need to attend a special 1-hour training seminar if this happens and/or may be subject to a \$150 penalty.**

HOW TO PURCHASE NON-POTABLE WATER

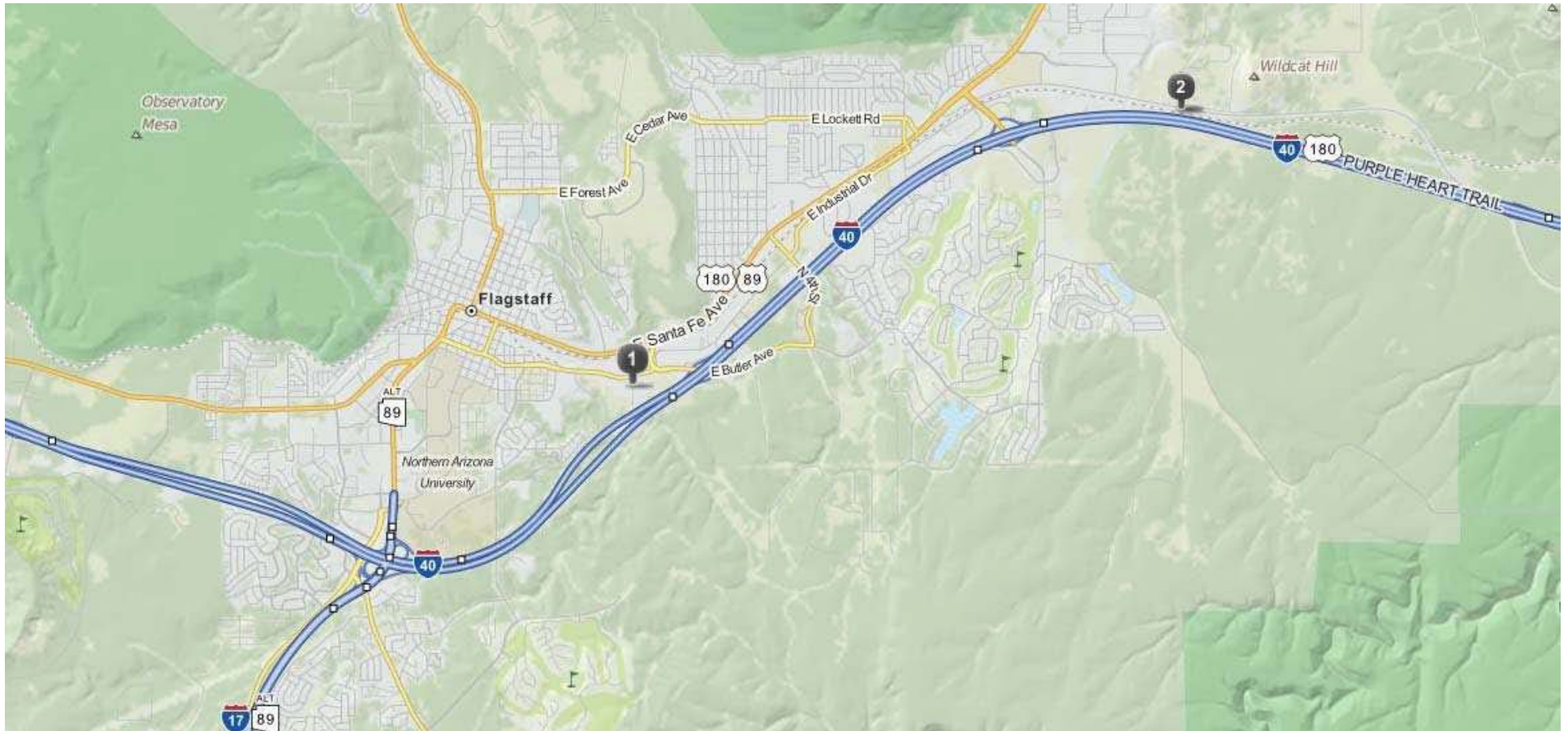
Step 1: The City requires all haulers of reclaimed water to complete a *Reclaimed Water Hauling Agreement* as required by the Type 3 Agent Reclaimed Water General Permit the City has with the Arizona Department of Environmental Quality (ADEQ). Applications may be obtained on the City of Flagstaff Website (flagstaff.az.gov/waterservices) or at the Water Services Office at 2323 N. Walgreens Street. Each application will be issued a unique permit number after it is completed by the customer and signed by the Water Services representative.

Step 2: The customer must show their current Reclaimed Water Hauling Agreement to the cashier to create an account. Non-potable water hauler accounts are created at City Hall at the Cashiers Window in Customer Service on the first floor.

The 2023 rate for non-potable water from a loadout station is \$4.79 plus tax per 1,000 gallons.

Please Note: Haulers using potable standpipes with non-potable water trucks and tanks must follow City of Flagstaff Code **SECTION 7-03-001-0007 MALICIOUS DAMAGE:** “It shall be unlawful for any person intentionally to break, deface, tamper with or damage any meter, hydrant, valve, pipe or other water system appliance or fixture, or in any other manner interfere with the operation of any part of the water system of the City. It shall be unlawful for any person, with intent to injure or defraud, to connect any pipe, tube or other instrument with any main or services pipe or conducting water belonging to the City, for the purpose of taking water from such main or service pipe without the permission or authority of the Water Services Department. (Ord. 800, 5-25-71) **It shall be unlawful to permit any coupling, pipe, fitting, or tank not dedicated for potable water use to come into contact with public water facility dispensing hoses.** Any person violating the provisions hereof shall be guilty of a misdemeanor and incur a penalty in the sum of the one hundred fifty dollars (\$150.00). (Ord. 2002-05, Amended, 5/21/2002)”

If you have questions about using a non-potable truck or tank at a potable water standpipe or would like to report a violation of the code, please call (928) 213-2117.



NON-POTABLE WATER LOCATIONS:

#1 – Rio De Flag Loadout – 350 S. Babbitt Way

#2 – Wildcat Hill Wastewater Treatment Plant – 2800 W. El Paso Flagstaff Road

Please call (928) 774-0262 to report any problems with the standpipe.