



## Finalized Enforcement Response Plan.

2/4/2019

TO: City of Flagstaff Industrial Pretreatment Customers, Stormwater Customers, Cross Connection Customers

FROM: Steve Camp, Regulatory Compliance Manager

The City of Flagstaff Water Services has adopted the [Enforcement Response Plan \(ERP\)](#) for the cross-connection control, stormwater, and industrial pretreatment programs. The ERP contains detailed procedures indicating how Flagstaff Water Services will investigate and respond to instances of noncompliance in these three programs.

Flagstaff Water Services considers criteria such as significance, severity, duration of a violation and the good faith of the operator when determining enforcement action. View the [Pretreatment Warning Letter \(PDF\)](#)

Please contact Steve Camp at 928-213-2475 or [email Steve Camp](#) if you have any questions regarding the Enforcement Response Plan or the subsequent processes involved.

To view the Draft ERP, visit our [2018 Archive](#).

Water Services Administration Building  
2323 N. Walgreens St. Suite 1  
Flagstaff, AZ 86004

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