



Backflow Prevention: It's Important to You and Your Community

5/27/2020

Did your home or business come with a backflow preventer device located on your water line?

If you have one, be sure it gets tested annually. That backflow device protects your water supply.

Why is a backflow preventer important?

A backflow device allows one-way flow of potable water, preventing contaminated water from reversing direction and flowing back into the City's potable water lines, the ones that feed into your neighborhood. Businesses whose operations have the potential to impact the city's potable water supply are required to have an annually certified backflow assembly.



Sometimes, businesses change hands or the type of operation changes; new owners may not know a backflow assembly is required by City Code. A business inspection or building permit plan review will identify the requirement for a backflow assembly. You'll need to install, maintain and have your backflow assembly certified annually.

I feel I no longer need my backflow device, what should I do?

You must request permission to remove an existing backflow assembly with the City Cross Connection Control Program (Pretreatment Program) at: flagstaff.az.gov/Forms.aspx?FCID=25 . We will evaluate your water use, make a determination, and oversee the removal, if approved. Plumbers are not authorized to decide if the backflow can be removed. If a removal is done without approval, you can be required to reinstall a backflow.

We're here to help. Our website has details on identifying proper equipment, sizing, installation and certified testers. Learn more about the Cross Connection Control Program at: flagstaff.az.gov/35/Backflow-Prevention and view backflow FAQs here: <https://www.flagstaff.az.gov/3602/FAQs> You can contact the Industrial Pretreatment Supervisor at (928) 213-2117 or pretreatment@flagstaffaz.gov with questions.

Thank you for helping to protect Flagstaff's water supply!

Water Services Administration Building
2323 N. Walgreens St. Suite 1
Flagstaff, AZ 86004

-We are Water-

